Part I.
Democratic Republic of Timor-Leste

Part II. U.S. Embassy or Consulate Information

U.S. Embassy Dili
Avenida de Portugal, Praia dos Coqueiros
Dili, Democratic Republic of Timor-Leste
Phone: (670) 332-4684
Fax: (670) 331-3206
After Hours Phone: (670) 7723-1328
Website: https://tl.usembassy.gov/


Register With the U.S. Embassy: https://step.state.gov/step/

Part III. Profile of Religions of the Host Country and Religious Services available to visitors.

The majority of the population of Timor-Leste is Catholic. According to the 2015 Census, 97.6% is Catholic, 1.96% is Protestant, and less than 1% is Muslim.

Part IV. Funeral Directors, Mortician and Related Services Available in Timor-Leste

DISCLAIMER: The U.S. Embassy in Dili, Timor-Leste assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the following persons or firms. Names are listed alphabetically, and the order in which they appear has no other significance. Professional credentials and areas of expertise are provided directly by the funeral directors, morticians and other service providers.

Mortuary Service at the Guido Valadares National Hospital
Bidau, Toko Baru
Telephone: (670) 7727-8084
Dili, Democratic Republic of Timor-Leste
Part V. Profile of services available in Timor-Leste regarding preparation and shipment of remains:

(1) Maximum period Before Burial of Remains

No specific laws or regulations in the country regulate the maximum period for remains to be interned.

(2) Embalming

The National Hospital in Dili has embalming facilities and can accommodate remains for a maximum period of one month. There is no specific required period for remains to be embalmed but embalming is suggested as soon as possible after death. The hospital provides hyperdermic embalming services to facilitate exportation of the remains. Arterial embalming is not available. It costs between $100 and $200 for embalming. The hospital also charges $25 per night for storage of remains at the mortuary.

An autopsy is held when there is a request from the families and relatives after getting approval from the Police and Public Prosecution Office. Autopsy services are offered free of charge; however, there can be significant delays in obtaining the autopsy results and having the report finalized.

(3) Cremation

There are no regulations concerning cremation procedures in Timor-Leste. A local company, Anteater, provides cremation service, which costs $3,000 and takes 8 to 10 hours. Cremation requires a letter from the National Hospital, which the company will use to issue the certificate of cremation.

(4) Caskets and Containers

There are caskets and containers available locally but they do not meet the requirements for shipment out of the country. Wooden caskets can be built for a cost of approximately $700 to $1,500, with additional costs for lead lining. Shipping agencies can facilitate the acquisition of caskets and containers suitable for shipment outside country. Please contact the Embassy for the most current logistics information. The hospital charges $50 for a body bag, and will arrange for the body to be transported to the airport.

(5) Exportation of Remains

There are no specific local regulations concerning the exportation of ashes and remains. However, the prevailing practices require certain documents for shipment, which may include certificates of death from the Ministry of Justice, certificates of casket and sealing from the casket provider, certificate of embalming from the Ministry of Health/National Hospital, a copy of the passport of the deceased, and certificate of approval from the country of final destination. The shipping company may also require a letter from the funeral home taking charge of the remains at the destination.
(6) Costs

Local service agencies provide no fixed costs. The costs depend on the type and extent of services. Embalming costs between $100 and $200, and storage of remains is $25 per night at the National Hospital Mortuary Services. Caskets and containers for local use cost around $750. Caskets built for out of country shipment cost approximately $700 to $1,500, with additional costs for lead lining. For preparation of shipping and air shipping of remains, the shipping company charges based on the size of the shipment, as well as its destination. There are no fixed price lists for remains to be exported to the United States but a past example suggests costs of around $10,000 for shipping to the eastern United States.

(8) Exhumation and Shipment

There are no laws or regulations concerning the disinterment or shipment of remains outside the country.

Remarks

Timor-Leste does not have yet a specific regulation for the disposition of remains outside the country. There are limited services available for cremation, embalming, and exportation and the procedures for certifying all required documents may be slow. International logistic service companies are the most expedient means of exportation and air shipping of the remains.